



Terms and conditions

Payment of the holiday accommodation rental fee constitutes your acceptance of these terms and conditions. You must be 18 years or over and agree to take full responsibility for the temporary rental of the property for your booking to be valid.

To secure your booking, a deposit of 50% is required. The balance needs to be paid 8 weeks in advance of your arrival. Any cancellations made within 7 days prior to arrival will incur a 100% cancellation of booking fee. Cancellations made outside of 7 days will incur an 80% administration fee unless the property is re-let.

A \$350 security bond is also required. Naturally this is fully refundable, given there is no damage and the place is left clean and tidy. (I allow three hours for cleaning when people leave, as well as a laundry allowance for linen and towels for the number of people staying. If my cleaner charges for longer, I pass that on to my clients at cost which is \$35 per hour.) In the event of extra cleaning requirements, the cleaning fee will be deducted from your bond.

Generally check-in time is 4:00pm and check-out time is 11.00am, however if you let me know in advance I may be able to alter these times to suit your plans.

Furniture, fixtures and fittings are not to be altered or moved between rooms unless you return them to their original position before you leave.

Any damage, breakage or loss of furniture, furnishings, equipment, locks or keys need to be reported immediately and paid for at cost, other than acceptable wear and tear.

I will make every effort to ensure the property is available as booked. However, as the operator I reserve the right to make alterations to bookings due to unforeseen circumstances (for example fire, storm or flood damage). In this eventuality I will refund your money in full.

Shoalwater Bay Beach House
ABN 16 55 739 041
PO Box 5263 Rockingham Beach Western Australia 6969
0411 220 592
penelopewest@yahoo.com.au
www.shoalwater.info